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## QC CIVIL SOLUTIONS LLP

GSTIN: 37AABFQ2488D1Z8  
State: 37 - Andhra Pradesh

### COMPANY POLICY

#### 1. QUALITY POLICY:

We are committed to delivering reliable, accurate and timely testing services by strictly adhering to national and international standards including IS, IRC, ASTM, and MORTH Specifications. Our team consistently strives for improvement and innovation in testing methodologies and reporting standards.

#### 2. HEALTH, SAFETY & ENVIRONMENT POLICY:

We ensure a safe and healthy working environment for all our employees and stakeholders. All field and lab operations are conducted with full adherence to safety norms and environmental sustainability practices.

#### 3. CLIENT SATISFACTION:

Our prime goal is client satisfaction through technical excellence. We provide personalized attention to each project and ensure transparency and continuous communication during the entire testing process.

#### 4. INTEGRITY AND ETHICS

QC CIVIL SOLUTIONS LLP conducts business with the highest level of professional integrity, ensuring all test results are unbiased, traceable and confidential. We do not compromise on honesty or data reliability under any circumstances.

#### 5. COMPLIANCE

We maintain full compliance with all statutory, regulatory and contractual obligations, including those under NABL, ISO and other applicable authorities.

#### 6. CONFIDENTIALITY

We ensure complete confidentiality of client data, project information, and test results, unless disclosure is required by law or written consent from the client is provided.

#### 7. TRAINING & COMPETENCY

We ensure that all technical staff undergo regular and skill upgrades to remain updated with current testing standards, instrumentation and quality practices. We encourage continuous professional development.

#### 8. CUSTOMER FEEDBACK AND GRIEVANCE REDRESSAL

We value customer feedback and provide a structured mechanism to address complaints or concerns related to our testing services. Our goal is continuous improvement and long-term client relationships.

**Authorized Signatory**  
**Sachin Kumar Panda**

For QC Civil Solutions LLP  
*Sachin Kumar Panda*  
Authorized Signatory